

InfoSTEP Case Study

End-to-End BI solution for a Global Hospital and Clinics



CUSTOMER PROFILE

Customer is \$1.2 billion consortium of Hospital & Clinics, known worldwide for advanced patient care in areas of Cardiac care, Cancer treatment, Neurosciences, Surgery and Organ transplants. The organization is recognized as one of "America's Best Hospitals" and consistently ranked within top 3 in the U.S

BUSINESS CHALLENGE

- 27 discrete data sources
- No Single version of truth
- Manual reporting
- Complex healthcare regulations and protocols



SOLUTION

- Customer chose InfoSTEP as an end-to-end solution provider.
- Implemented reporting solution using Business Objects XI-R2.
- Developed data and reporting requirements
- Build core reports with Clinical Analytics Reporting Environment
- Populated the first generation EDW
- Gathered Data repository for Patient (inpatient & outpatient) demographics & encounter summary data
- Collected Patient Results for Lab, Cardiac, Respiratory, Transfusion, Orders and Pharmacy
- Provided training to Quality & Process Excellence analysts.

BUSINESS BENEFITS

- **Drill Down capability:** Users have ability to slice and dice across procedures, diagnosis and physician profiling
- **Operational Efficiency:** Users have access to an integrated, web based reporting portal
- **User Empowerment:** Quality team has access to analytical information required for audits

OBJECTIVE

- Provide leadership with clinical & business metrics to improve quality reporting, business analytics & enterprise data mining
- Provide an easy to use, self service data mining & ad hoc reporting environment to support reporting of clinical and quality performance measures
- Establish the first generation enterprise data warehouse (EDW)
- Deliver a robust set of tools to support data mining & business intelligence reporting

OUR UNIQUE VALUEINNOVATION APPROACH HAS HELPED MANY CUSTOMERS

A simultaneous pursuit of High Quality and Low Cost in everything we do!

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InfoSTEP Fast Facts

EXPERTISE

- 10+ years of Enterprise BI and support expertise
- 5+ years of large scale BI implementations in the Indian market

LOCATIONS

- USA, Hyderabad, Mumbai, Australia, Dubai

VERTICAL EXPERTISE

- BFSI
- Healthcare
- Telecom
- High Tech

STRENGTHS

- Enterprise experience and excellent track record in implementing end-to-end BI solutions
- Methodology driven
- Recognized as Business Objects XI R2 Migration Specialists
- Best Solution Provider award (Asia Pac) for 2007

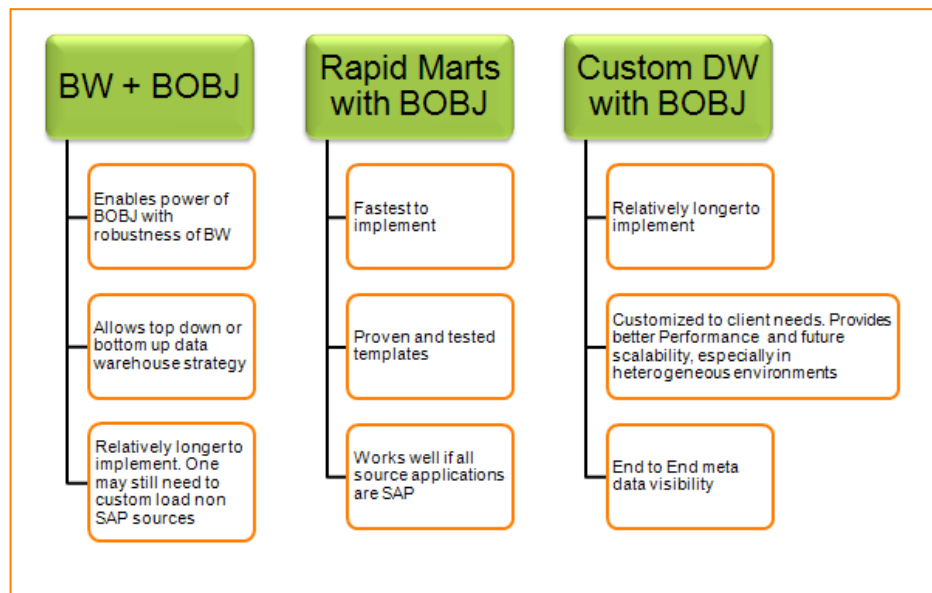
CERTIFICATION:

InfoSTEP is an ISO 9001:2008 certified company; certified by ANAB and NABCB.

About InfoSTEP

InfoSTEP is a global solutions company specializing in Business Intelligence, Data Integration, MDM, and Emerging Technologies. InfoSTEP is a pioneer in providing Business Intelligence solutions across all the segments in the industry. Using a global delivery model and process innovation we provide unique valueInnovation to our customers.

BI Best Practices



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