

InfoSTEP Case Study: SAP BO XI Migration for a Global Surgical Technology Leader



Customer Fast Facts

COMPANY

- Customer is a leading manufacturer of robotic surgical systems

TYPE

- Public company

LOCATION

- Sunnyvale, California

INDUSTRY

- Medical Appliances & Equipment

PRODUCTS

- da Vinci Surgical System

REVENUE

- \$600.8 Million

EMPLOYEES

- 935

Solution - Business Benefits

- Ensured Enhanced quality in all aspects of the project lifecycle
- Enabled building ad hoc reports thereby making business easy
- Reduced cost in IT by eliminating spending on Deski licenses. All existing dashboards converted from Deski to Webi and made Webi as standard reporting tool
- Limited manual intervention by introducing Event based scheduling of dashboards
- Administration and Implementation of Security made easy for BOE admin by creation of groups and assigning users

CUSTOMER PROFILE

Customer is the global technology leader in robotic-assisted minimally invasive surgery (MIS)

BUSINESS CHALLENGE

Lack of data cleansing /standardization procedures and business transformation rules

OBJECTIVES

- To Migrate identified universes to XI R3.1
- To Migrate corporate documents to XI R3.1
- To Migrate users and groups to XI R3.1
- Test Universe and documents for accuracy and formatting
- Convert the Full-Customer Reports into Web Intelligence Reports
- Consolidate universes identified as redundant and recreate/re-point corresponding documents
- Design and Setup security based on XI R3.1 model
- Conduct class room/web based training
- Support rollout of new environment for 2 weeks after completion of migration



SOLUTION

InfoSTEP with a team of experts facilitated meetings with Key Executives and established the enterprise BI Vision and championed efforts to reach that vision.

- Engineered the design of exception handling and data cleansing /standardization procedures and business transformation rules and logic for the infocubes in SAP BI.
- Orchestrated the performance-tuning of SAP BusinessObjects servers to ensure a robust data access mechanism to SAP BI
- Proposed Best Practices in Universe Design with respect to designing of classes and objects, setting row-level, object level security and performance tuning techniques.
- Engineered the creation of SAP BusinessObjects XI migration methodology that enabled the delivery of 2 successful product migration projects within 80% of the budget.
- Deployed the migration methodology
- Exceeded Customer expectations to obtain a final CSAT of 95% with a solution delivery that was within 80% of the budget

OUR UNIQUE VALUEINNOVATION APPROACH HAS HELPED MANY CUSTOMERS

A simultaneous pursuit of High Quality and Low Cost in everything we do!

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InfoSTEP Fast Facts

EXPERTISE

- 10+ years of Enterprise BI and support expertise
- 5+ years of large scale BI implementations in the Indian market

LOCATIONS

- USA, Hyderabad, Mumbai, Australia, Dubai

VERTICAL EXPERTISE

- BFSI
- Healthcare
- Telecom
- High Tech

STRENGTHS

- Enterprise experience and excellent track record in implementing end-to-end BI solutions
- Methodology driven
- Recognized as SAP Business Objects XI R2 Migration Specialists.
- Best Solution Provider award (Asia Pac) for 2007

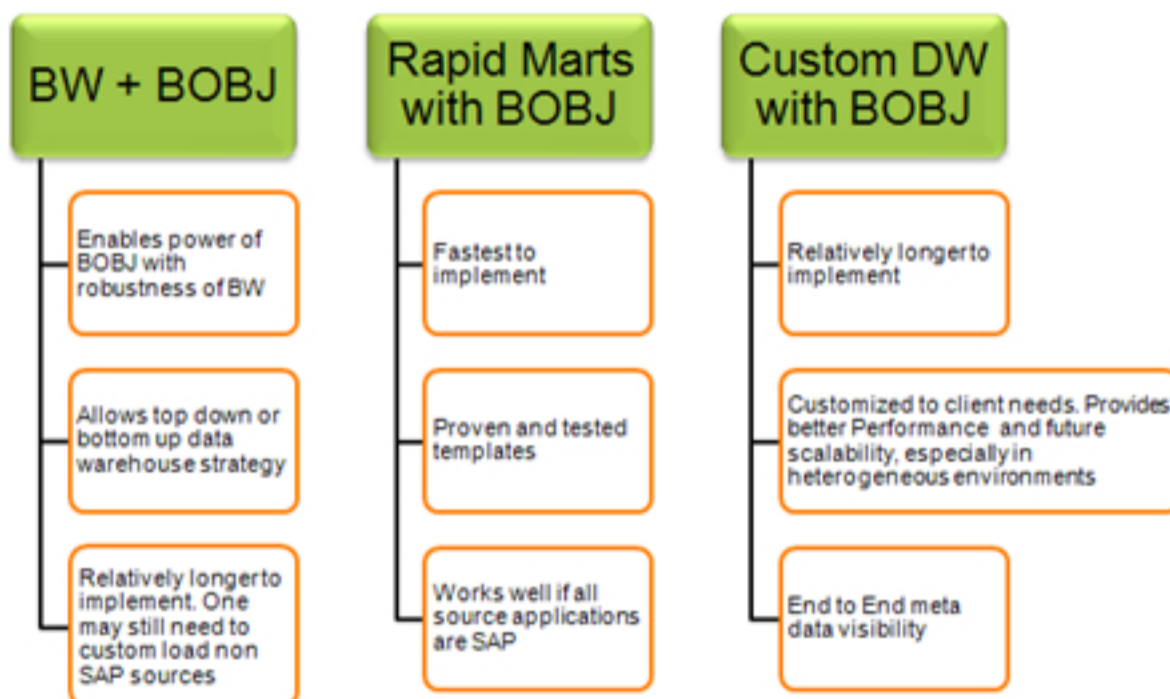
CERTIFICATION

InfoSTEP is an ISO 9001:2008 certified company, certified by ANAB and NABCB.

About InfoSTEP

InfoSTEP is a global solutions company specializing in Business Intelligence, Data Integration, MDM, and Emerging Technologies. InfoSTEP is a pioneer in providing Business Intelligence solutions across all segments in the industry. Using a global delivery model and process innovation we provide unique valueInnovation to our customers.

BI Best Practices



InfoSTEP Inc. US

2350 Mission College Blvd
Suite 290
Santa Clara, CA 95054
PHONE: +1 (408) 980-2500
sales@infostep.com
www.infostep.com

Hyderabad, India:

No.507 Ashoka My Home Chambers,
Sardar Patel Road
Secunderabad - 500 003,
Tel: +91 40 30586000
Fax: +91 40 66203500
Email: sales.india@infostep.com

Mumbai, India:

Golden Chambers,
No.413, 4th Floor,
Opposite Lakshmi Industrial Estate,
Andheri (W), Mumbai- 400052
Tel: +91 22 40109352
Email: sales.india@infostep.com

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