

InfoSTEP Case Study on global surgical technology leader



CUSTOMER PROFILE

Customer is the global technology leader in robotic-assisted minimally invasive surgery (MIS)

BUSINESS CHALLENGE

Lack of data cleansing /standardization procedures and business transformation rules

OBJECTIVES

- To Migrate identified universes to XI 3.1
- To Migrate corporate documents to XI 3.1
- To Migrate users and groups to XI3.1
- Test Universe and documents for accuracy and formatting
- Convert the Full-Client Reports into Web Intelligence Reports
- Consolidate universes identified as redundant and recreate/re-point corresponding documents
- Design and Setup security based on XI 3.1 model
- Conduct class room/web based training
- Support rollout of new environment for 2 weeks after completion of migration



BUSINESS BENEFITS

- Ensured Enhanced quality in all aspects of the project lifecycle.



SOLUTION

InfoSTEP with a team of experts facilitated meetings with Key Executives and established the enterprise BI Vision and championed efforts to reach that vision.

- Engineered the design of exception handling and data cleansing /standardization procedures and business transformation rules and logic for the infocubes in SAP BI.
- Orchestrated the performance-tuning of SAP BusinessObjects servers to ensure a robust data access mechanism to SAP BI
- Proposed Best Practices in Universe Design with respect to designing of classes and objects, setting row-level, object level security and performance tuning techniques.
- Engineered the creation of SAP BusinessObjects XI migration methodology that enabled the delivery of 2 successful product migration projects within 80% of the budget.
- Deployed the migration methodology
- Exceeded client expectations to obtain a final CSAT of 95% with a solution delivery that was within 80% of the budget

OUR UNIQUE VALUEINNOVATION APPROACH HAS HELPED MANY CUSTOMERS

A simultaneous pursuit of High Quality and Low Cost in everything we do!

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About InfoSTEP

InfoSTEP is a global solutions company specializing in Business Intelligence, Data Integration, MDM, and Emerging Technologies. InfoSTEP is a pioneer in providing Business Intelligence solutions across all the segments in the industry. Using a global delivery model and process innovation we provide unique valueInnovation to our customers.

InfoSTEP Fast Facts

EXPERTISE

- 10+ years of Enterprise BI and support expertise
- 5+ years of large scale BI implementations in the Indian market

LOCATIONS

- USA, Hyderabad, Mumbai, Australia, Dubai

VERTICAL EXPERTISE

- BFSI
- Healthcare
- Telecom
- High Tech

STRENGTHS

- Enterprise experience and excellent track record in implementing end-to-end BI solutions
- Methodology driven
- Recognized as SAP Business Objects XI R2 Migration Specialists
- Best Solution Provider award (Asia Pac) for 2007

CERTIFICATION

InfoSTEP is an ISO 9001:2008 certified company, certified by ANAB and NABCB.

Platform

- BI Platform Evaluation
- BI Platform Migration
- BI system Architecture Framework

Strategy

- Business Process and Analysis
- Integrated Analytics
- Business Performance Framework on MicroStrategy platform
- Enterprise BI Road Map

Solution

- Business DW development
- Reports and Dashboards development
- BI integration with Intranet and Extranet

Support

- Configuration and On-site support in MicroStrategy Implementations
- Phone support for Design and Architecture
- BI Performance Tuning



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